



**PUBLICATIONS OF THE  
COMMERCIAL INFORMATION CENTRE  
OF THE  
DEPARTMENT OF COMMERCE,  
INTERNATIONAL TRADE, INVESTMENT  
ENTERPRISE DEVELOPMENT  
AND CONSUMER AFFAIRS**

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# **BUSINESS & ENTREPRENEURSHIP**

- DOING BUSINESS 2015: GOING BEYOND EFFICIENCY
- DOING BUSINESS IN 2006: CREATING JOBS
- DOING BUSINESS 2007
- BUSINESS DEVELOPMENT: A GUIDE TO SMALL BUSINESS STRATEGY
- BUSINESS FOR DEVELOPMENT: FOSTERING THE PRIVATE SECTOR
- HOW TO WRITE A GREAT BUSINESS PLAN IN 60 MINS OR LESS
- EMERGING BUSINESS OPPORTUNITIES AT THE DAWN OF THE 21<sup>ST</sup> CENTURY
- BUILDING BUSINESS
- WRITING A CONVINCING BUSINESS PLAN
- THE AMA HANDBOOK OF BUSINESS LETTERS
- HOW TO WRITE BETTER BUSINESS LETTER
- GUIDELINES FOR WRITING BUSINESS CASE STUDIES
- THE BUSINESS MANAGEMENT SYSTEM
- BUSINESS AND THE MULTILATERAL SYSTEM
- SMALL BUSINESS BOOK OF LISTS
- HOW SMALL BUSINESS TRADES WORLDWIDE
- THE SMALL BUSINESS BIBLE
- SMALL ENTERPRISES AND ECONOMIC DEVELOPMENT
- THE ECONOMICS AND MANAGEMENT OF SMALL BUSINESSES
- THE 7 IRREFUTABLE RULES OF SMALL BUSINESS GROWTH
- SME COMPETITIVE OUTLOOK: CONNECT, COMPETE AND CHANGE FOR INCLUSIVE GROWTH
- ENHANCING CUSTOMER SERVICE DELIVERY: FOR MICRO, SMALL AND MEDIUM -SIZED ENTERPRISE
- CARIBBEAN BUSINESS UPDATE
- CREATING AN ENABLING ENVIRONMENT FOR SMALL ENTERPRISE IN THE CARIBBEAN
- SMALL ENTERPRISE DEVELOPMENT
- BUSINESS FOR DEVELOPMENT: FOSTERING THE PRIVATE SECTOR
- FISCAL AND MACROECONOMIC IMPACT OF PRIVATIZATION
- BUILDING TRANSNATIONAL MICRO-ENTERPRISE
- ENTREPEUNERSHIP
- ENTREPEUNEUR'S NOTEBOOK

#

- THE CREATIVE ENTERPRISE
- SELECTED READINGS ON ENTREPRENEURSHIP DEVELOPMENT IN INDIA AND CENTRAL AMERICA
- THE EFFECTS OF ANTI-COMPETITIVE BUSINESS PRACTISES ON DEVELOPING COUNTRIES AND THEIR DEVELOPMNET PROSPECTS
- BUSINESS INFORMATION FOR TRADE EFFICIENCY : HOW TO PREPARE A STRATEGIC PLAN
- BUSINESS INFORMATION FOR TRADE EFFICIENCY : HOW TO CONDUCT BUSINESS INFORMATION REVIEWS

## CANADA LITERATURE

- GENERAL BOOKS

## CARIBBEAN

- CARIBBEAN LITERATURE
- CARIBBEAN DEVELOPMENT BANK REPORT 1990-2010
- CARIBBEAN EXPORT DEVELOPMENT PROJECT PUBLICATIONS
- COTED REPORTS
- CARIBBEAN DEVELOPMENT TO THE YEAR 2000
- AN INTELLECTUAL HISTORY OF THE CARIBBEAN
- CARIBBEAN COURT OF JUSTICE - TRUST FUND
- COMPETE CARIBBEAN: PRIVATE SECTOR DEVELOPMENT AND COMPETITIVENESS IN THE CARIBBEAN
- CARIBBEAN IMPERATIVE - REGIONAL GOVERNANCE AND IMPERATIVES
- SIZE, POWER AND DEVELOPMENT IN THE EMERGING WORLD ORDER: CARIBBEAN PERSPECTIVE
- CARIBBEAN DIALOGUE
- ADVANCING CARIBBEAN: HERBS IN THE 21<sup>ST</sup> CENTURY
- TO BIND OR NOT TO BIND: A FISCAL POLICY DILEMMA IN THE CARIBBEAN
- COMMONWEALTH SMALL STATES ISSUES AND PROSPECTS

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- TOWARD AND OUTWARD -ORIENTED DEVELOPMENT STRATEGY FOR SMALL STATES, ISSUES, OPPORTUNITIES AND RESILIENCE.
- THE INTEGRATIONIST
- UNCERTAINTY, STABILITY AND CHALLENGES
- POLICY BENCHMARKING FOR PRODUCTIVITY AND GROWTH: REVIEW AND PROPOSE FRAMEWORK FOR THE CARIBBEAN
- UNDERSTANDING ECONOMIC GROWTH IN THE CARIBBEAN REGION
- TO CUT OR NOT TO CUT: DOES THE CARIBBEAN FOLLOW THE ADVICE OF MULTILATERALS?
- DOES SIZE MATTER? YES IF YOU ARE CARIBBEAN
- SPILLOVERS OF GLOBAL SHOCKS OVER CARIBBEAN COUNTRIES; SO LARGE THAT THERE IS LITTLE ROOM TO MANEUVER
- CARIBBEAN MARKET OVERVIEW
- CARIBBEAN BUSINESS UPDATE
- CARIBBEAN ECONOMIC ALCHEMY: HAS MAGIC RETURNED TO BAUXITE
- THE BUSINESS CLIMATE IN JAMAICA: WHAT DOES THE ENTERPRISE SURVEY HAVE TO SAY?
- PUBLIC SCHOLARSHIP AND THE STRENGTHENING OF CIVIL SOCIETY: LESSONS FROM JAMAICA
- OKUN AND JAMAICA AT 50: HOW DOES UNEMPLOYMENT REACT TO GROWTH?
- HOW MUCH ANTI-MONEY LAUNDERING EFFORT IS ENOUGH: THE JAMAICAN EXPERIENCE
- DO REMITTANCES HELP SMOOTH CONSUMPTION DURING HEALTH SHOCKS? EVIDENCE FROM JAMAICA
- REMITTANCES AS A SAFETY NET IN JAMAICA
- UNEMPLOYMENT AND GROWTH: DOES OKUN'S LAW APPLY TO TRINIDAD AND TOBAGO?
- MOTHERS ARE RIGHT: EAT YOUR VEGETABLE AND KEEP AWAY FROM THE GIRLS (THE BOYS): BULLYING VICTIMIZATION IN THE CARIBBEAN
- CLIMATE SCOPE 2012
- REPORT ON THE AUDIT OF SUPPLY CAPACITY AND DEMAND FOR CEMENT IN THE REGION
- PEOPLE AND THE CARIBBEAN COAST
- CARIBBEAN REGIONAL HRD PROGRAMME FOR ECONOMIC COMPETITIVENESS
- IP VALUE CAPTURE: CARIBBEAN OPPORTUNITIES FOR HIGHER INCOME

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- THE FEAR FACTOR A BACK OF THE ENVELOPE CALCULATION ON THE ECONOMIC RISK OF AN EBOLA SCARE IN THE CARIBBEAN

## CARICOM

- CARICOM/LATIN AMERICA -TRADE GUIDE
- CREATING AVAILABLE CARIBBEAN COMMUNITY
- CARICOM INTERESTS IN RELATION TO BIODIVERSITY
- CARICOM -REPORT OF THE 19<sup>TH</sup> MEETING OF THE CONFERENCE OF HEADS OF GOVERNMENT OF THE CARIBBEAN COMMUNITY
- CARICOM - OUR CARIBBEAN COMMUNITY - AN INTRODUCTION
- REPORT ON REVIEW OF REGIONAL PROGRAMMES AND ORGANISATIONS OF THE CARIBBEAN COMMUNITY
- SMALL STATES IN GLOBAL AFFAIR: THE FOREIGN POLICIES OF CARICOM
- THE CARIBBEAN COMMON MARKET: TRADE POLICIES AND REGIONAL INTEGRATION IN THE 1990'S
- COMPETITION ISSUES IN SELECTED CARICOM COUNTRIES: AN EMPIRICAL EXAMINATION
- FTTA -TARIFF NEGOTIATIONS MODALITIES: IMPLICATIONS FOR CARICOM
- FINAL REPORT OF THE CISP /CSME/RESULT CONSULTANCY TO SUPPORT THE FULL INTEGRATION OF BELIZE AND THE OECS IN CARICOM
- A CONSULTANCY TO ASSESS THE IMPACT OF FREE MOVEMENT OF PERSONS AND OTHER FORMS OF MIGRATION ON MEMBER STATES

## **CLOTHING AND TEXTILES**

- FINE MACHINE SEWING
- THE ART OF MANIPULATING FABRIC
- ENCYCLOPEDIA OF SEWING MACHINE TECHNIQUES
- SEWING FOR PLUS SIZES
- THE ART OF FABRIC COLLAGE
- REPORT OF THE INVESTIGATIVE COMMISSION OF THE GARMENT INDUSTRY
- BASIC FASHION DESIGN CONSTRUCTION
- TEXTILES AND CLOTHING
- SOURCE IT;-GLOBAL MATERIAL SOURCING FOR THE CLOTHING INDUSTRY
- CLOTHING DEMAND FROM EMERGING MARKETS
- SILK REVIEW -2001
- SILK REVIEW 1997
- SILK REVIEW 1995

## **CONSUMER**

- CONSUMER SALES LAW
- THE CUSTOMER SATSIFACTION AUDIT
- REGIONAL INTEGRATION AND CONSUMER PROTECTION

## **DICTIONARIES**

- OXFORD THESAURUS OF ENGLISH
- OXFORD ENGLISH DICTIONARY

## **E-COMMERCE**

- E-COMM 3

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- FOSTERING COMPETITIVENESS IN THE COMMONWEALTH THROUGH ELECTRONIC COMMERCE
- PROGRAMME TO ENHANCE THE ESTABLISHMENT OF E-COMMERCE REGIMES AND THE ADOPTION OF E-COMMERCE BY SMALL AND MEDIUM ENTERPRISES (SMES) IN C ARIFORUM
- E-COMMERCE ENVIRONMENT AND TRADE PROMOTION FOR LATIN AMERICA: POLICY IMPLICATIONS FROM EAST ASIAN AND ADVANCED ECONOMIES EXPERIENCE

## EXPORT

- READINGS IN COSTING AND PRICES FOR EXPORT
- PERFORMANCE APPRAISAL OF EXPORTING ENTERPRISES
- EXPORT PRODUCT DEVELOPMENT
- PHYSICAL DISTRIBUTION OF EXPORT GOODS (CZECHOSAVIA)
- EMPOWERING SME EXPORTERS THROUGH ITC LESSONS FROM SOUTH AMERICA.
- THE EXPORT MARKETING OF TECHNICAL CONSULTING SERVICES FROM DEVELOPING COUNTRIES
- READINGS IN COSTING & PRICING FOR EXPORT
- CONVERTING LDC EXPORT OPPORTUNITIES INTO BUSINESS: A STRATEGIC RESPONSE
- EXECUTIVE FORUM 2000: EXPORT DEVELOPMENT IN THE DIGITAL ECONOMY
- EXPORT PRODUCTION VILLAGES
- EXPORT PROMOTION AND THE WTO
- GETTING STARTING IN EXPORT: A TRAINING MANUAL FOR SME'
- REFORMING THE REGULATORY PROCEDURES FOR IMPORT AND EXPORT: GUIDE FOR PRACTITIONERS

## FINANCE

- FUNDAMENTALS OF CORPORATE FINANCE
- GLOBAL DEVELOPMENT FINANCE
- THE NEW PUBLIC FINANCE
- MANAGEMENT OF CAPITAL FLOWS

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- POLICY MATTERS
- THE INTERNATIONAL MONETARY SYSTEM, THE IMF AND THE G-20
- ECONOMICS
- GUIDE TO ECONOMIC INDICATORS
- A DICTIONARY OF TAXATION
- PRACTICAL NEGOTIATING: TOOLS, TACTICS AND TECHNIQUES
- STORAGE AND CONTROL OF STOCK
- OECD FACTBOOK 2007 -ECONOMIC, ENVIRONMENTAL AND SOCIAL STATISTICS
- THE LITTLE GREEN DATABOOK
- WORLD DEVELOPMENT INDICATORS 2007
- 50 YEARS OF THE CONFERENCE OF EUROPEAN STATISTICS 1953-2003
- DELIVERING ON THE PROMISE OF PRO POOR GROWTH
- TECHNOLOGY TRANSFER ISSUES IN ENVIRONMENTAL GOODS AND SERVICES
- COMPETITION POLICY
- FISCAL AND MACROECONOMIC IMPACT OF PRIVATIZATION
- MARKET ECONOMY: ENGLISH FOR INTERNATIONAL ECONOMICS

## FOOD

- FOOD SAFETY IN FOOD SECURITY AND FOOD TRADE
- ISO 22000: FOOD SAFETY MANAGEMENT SYSTEMS
- MEAT BUYERS GUIDE

## FURNITURE MAKING

- BEDS AND BEDROOM FURNITURE
- BEDS
- BUILD LIKE A PRO
- CHEST OF DRAWERS
- DINING TABLES
- FURNITURE & CABINET CONSTRUCTION
- FINE WOODWORKING
- INTERNATIONAL WOODEN FURNITURE MARKET

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## GENERAL

- ACTS/STATUTORY INSTRUMENTS
- BANANAS FOR THE WORLD -AND THE NEGATIVE CONSEQUENCES FOR COSTA RICA
- COTED REPORTS
- COUNTRIES A-Z
- DIRECTORIES
- ROGET'S INTERNATIONAL THESAURUS
- GEO YEARBOOK: AN OVERVIEW OF OUR CHANGING ENVIRONMENT
- INFORMALITY: EXIT AND EXCLUSION
- INFORMATION AND COMMUNICATION DEVELOPMENT
- INCLUDING COMMONWEALTH YEARBOOK 1997-2006
- METROLOGY FOR NON-METROLOGISTS
- THE LEXUS AND THE OLIVE TREE
- THE LITTLE DATA BOOK
- UP CLOSE AND PERSONAL
- PRACTICAL GUIDE TO CONTRACT PROCEDURES FOR EC EXTERNAL ACTIONS

## GLOBALIZATION

- THE GLOBALIZATION OF INDUSTRY
- THE IMPACT OF GLOBALIZATION ON THE COMMONWEALTH CARIBBEAN
- MAKING GLOBALIZATION WORK
- ACCELERATING THE GLOBALIZATION OF AMERICA
- WORKING GLOBESMART
- THE GLOBAL ANTI - DUMPING HANDBOOK -2000
- GLOBAL ISSUES FOR GLOBAL CITIZENS
- CHALLENGING GLOBAL INEQUALITY
- GLOBALLY ACTUAL THE MOST IMPORTANT QUESTION: HOW TO SURVIVE ON A WORLD AFTER FOSSIL ENERGY
- TOWARDS GLOBAL TAX COOPERATION

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- CARIBBEAN SURVIVAL AND THE GLOBAL CHALLENGE
- BEYOND SCARCITY: POWER, POVERTY AND THE GLOBAL WATER CRISIS
- GLOBALISATION AND INFLATION (2001 ED)

## **HEALTH**

- PREVENTING CHRONIC DISEASES –A VITAL INVESTMENT
- LONG TERM CARE DEVELOPING COUNTRY CASE STUDIES
- DIAGNOSTIC FOR TUBERCULOSIS
- PARTNERSHIP FOR MALARIA CONTROL
- WORLD REPORT ON TRAFFIC INJURY
- PUBLIC HEALTH INNOVATION AND INTELLECTUAL PROPERTY RIGHTS
- MACROECONOMICS AND HEALTH
- HOW TO DEVELOP AND IMPLEMENT A NATIONAL DRUG POLICY
- MEDICAL DEVICES AND MEDICAL DISPOSABLE
- THE FEAR FACTOR A BACK OF THE ENVELOPE CALCULATION ON THE ECONOMIC RISK OF AN EBOLA SCARE IN THE CARIBBEAN
- RISK COMMUNICATION STRATEGY

## **INDUSTRIAL DISPUTE RESOLUTION**

- MANUAL OF INTERNATIONAL DISPUTE RESOLUTION
- ARBITRATION AND ALTERNATIVE DISPUTE RESOLUTION
- LOCAL GOVERNANCE IN INDUSTRIAL GOVERNANCE

## **INVESTMENT**

- WORLD INVESTMENT REPORT: 2006 FDI FROM DEVELOPING AND TRANSITION ECONOMIES: IMPLICATIONS FOR DEVELOPMENT
- INVESTMENT-RELATED TRADE MEASURES
- TRENDS IN INTERNATIONAL INVESTMENT AGREEMENT: AN OVERVIEW
- CARIBBEAN RIM: ANTIGUA AND BARBUDA, GRENADA AND ST. LUCIA

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- DIAGNOSTIC REPORT ON ST.LUCIA \_OCTOBER 31, 2006
- FOREIGN INVESTMENT IN LATIN AMERICA AND THE CARIBBEAN
- INVESTMENT INCENTIVES IN COMMONWEALTH DEVELOPED COUNTRIES AND THE WTO INVESTMENT NEGOTIATIONS
- COMMONWEALTH GUIDE TO INTERNATIONAL INVESTMENT PROVISIONS ( MARCH 2010)
- ARGENTINA: A COUNTRY FOR INVESTMENT AND GROWTH -1994
- COMMONWEALTH GUIDE TO INTERNATIONAL INVESTMENT AGREEMENT
- FOREIGN DIRECT INVESTMENT AND TRANSNATIONAL CORPORATIONS IN SERVICES
- ECLAC PUBLICATIONS E.G ISSUE FOCUSING ON FOREIGN DIRECT INVESTMENT IN LATIN AMERICA AND THE CARIBBEAN
- INVESTING IN DOMINICAN REPUBLIC: THE BUSINESS GUIDE

## MANAGEMENT

- MANAGEMENT
- QUALITY MANAGEMENT SYSTEMS REQUIREMENTS
- THE SERVICE MANAGEMENT AUDIT
- THE PERFORMANCE MANAGEMENT AUDIT
- PURCHASING PRINCIPLES AND MANAGEMENT
- LIBRARY AND NFORMATION CENTER MANAGEMENT
- MANUAL FOR THE MANAGEMENT OF QUESTION AND ANSWER SERVICES
- MAINTENANCE MANAGEMENT MANUAL
- SOCIAL CAPITAL -A MULTIFACETED PERSPECTIVE
- THE HUMAN RESOURCE FUNCTION AUDIT
- THE EMPLOYEE MOTIVATION AUDIT
- HUMAN CAPITAL -HOW WHAT YOU KNOW SHAPES YOUR LIFE
- HOW EMPLOYEES YOUNG AND OLD: CAN FIND COMMON GROUND
- CRAZY TIMES CALL FOR CRAZY ORGANIZATION
- WORKPLACE LEARNING & DEVELOPMENT
- UNLOCKING PUBLIC VALUE: A NEW MODEL FOR ACHIEVING HIGH PERFORMANCE IN PUBLIC SERVICE ORGANISATIONS

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- EXCELLENCE AND LEADERSHIP IN THE PUBLIC SECTOR
- THE RE-EMERGENCE OF SELF -EMPLOYMENT
- HUMAN DEVELOPMENT 2006
- TRAINING OLDER WORKERS AND LEARNERS
- ACUMEN FOR TRAINERS
- LEDERSHIP; INSPIRE ,LIBERATE, ACHIEVE
- THE LEADERSHIP SKILLS AUDIT
- BECOMING A CONFLICT COMPETENT LEADER
- SERVANT LEADERSHIP
- THE AUDIT GUIDE
- EVENT PLANNING
- MEETING AND EVENT PLANNING
- LE PURSUIT OF WOW
- MEASURING EMPOWERMENT
- MEASURING PERFORMANCE: ASQ HUMAN DEVELOPMENT & LEADERSHIP DIVISION

## MARKETING

- MARKETING
- MARKETING PLANNING
- INTERNATIONAL MARKETING AND EXPORT MANAGEMENT
- FINANCIAL MARKET INSTITUTIONS
- BUILDING SOUND FINANCE IN EMERGING MARKET ECONOMIES
- EXPORT MARKETING STRATEGIES AND PLANS
- MARKET ACCESS: TRANSPARENCY AND FAIRNESS IN GLOBAL TRADE
- CREATING COMPETITIVE MARKETS
- THE CIM HANDBOOK OF EXPORT MARKETING
- EXPORT MARKET DEVELOPMENT PROJECT
- THE MARKET RESEARCH AUDIT
- MANUAL ON THE FORMULATION AND APPLICATION OF COMPETITION LAW
- COMPETITION REGIMES IN THE WORLD : A CIVIL REPORT
- MARKETING CRAFTS AND VISUAL ARTS: THE ROLE OF INTELLECTUAL PROPERTY

#

- B2B E-MARKETPLACES: COUNTRY PROFILE: NEPAL
- B2B E-MARKETPLACES: COUNTRY PROFILE: PHILLIPINES
- HP'S GROUNDNUTS (PEANUTS): A SURVEY OF SELECTED EUROPEAN MARKETS
- POLAND - A PARTNER FOR DEVELOPING COUNTRIES
- GLOBAL TECHNOLOGY MARKETS
- THE MARKETING OF TECHNICAL CONSULTING SERVICES FROM DEVELOPING COUNTRIES
- FUNDAMENTALS OF MARKETING

## MICROSOFT

- MICROSOFT OFFICE EXCEL 2003
- MICROSOFT OFFICE EXCEL BIBLE 2007
- MICROSOFT OFFICE WORD BIBLE 2007
- MICROSOFT POWERPOINT BIBLE 2007
- MICROSOFT OFFICE WORD BIBLE 2007

## OECS

- OECS ENERGY ISSUES AND OPINIONS
- TOWARDS AN OECS DEVELOPMENT STRATEGY
- EVALUATION OF THE EASTERN CARIBBEAN STATES EXPORT DEVELOPMENT AGENCY
- TOWARDS A NEW AGENDA FOR GROWTH: ORGANIZATION OF EASTERN CARIBBEAN STATES
- OECS ECONOMIC UNION AND THE FREE MOVEMENT OF WORKERS

# PHARMACEUTICALS

- GUIDE FOR THE APPLICATION AND GRANTING OF COMPULSORY LICENSES AND AUTHORIZATION OF GOVERNMENT USE OF PHARMACEUTICALS PATENTS
- PHARMACEUTICAL STARTING MATERIALS
- THE WORLD'S PHARMACEUTICAL INDUSTRIES
- NATURAL INGREDIENTS FOR PHARMACEUTICALS

# POVERTY & DEVELOPMENT

- MICROFINANCE POVERTY ASSESSMENT
- HUMAN RIGHTS, HEALTH AND POVERTY REDUCTION STRATEGY RESOURCE MOBILIZATION AND THE CREATION OF AN ENABLING ENVIRONMENT FOR POVERTY : ERADICATION IN THE LEAST DEVELOPED COUNTRIES
- INTERNATIONAL MIGRATION, REMITTANCES AND THE BRAIN DRAIN
- POVERTY TRAPS
- MILLENIUM DEVELOPMENT GOALS
- E-DEVELOPMENT: FROM EXCITEMENT TO EFFECTIVENESS
- DEVELOPMENT AND THE NEXT GENERATION
- WORLD ECONOMIC OUTLOOK PUBLICATIONS INCLUDING:
  - THE RISE AND FALL OF INFLATION (1996 ED)
  - SUPPORTING INVESTMENT AND PRIVATE SECTOR DEVELOPMENT IN TIMES OF CRISIS
  - RECESSIONS AND RECOVERIES (2002 ED)
  - ADVANCING STRUCTURAL REFORMS (2004 ED)
  - TENSIONS FROM THE TWO-SPEED RECOVERY (2011 ED)
- WORLD BANK ECONOMIC REVIEW 1991-2001
- FOCUS ON TRANSITION ECONOMIES (2000 ED)
- SOCIETY AT A GLANCE -OECD SOCIAL INDICATORS
- FOCUS ON FISCAL POLICY A SURVEY BY THE STAFF OF IMF (1996 ED))

# PROJECT MANAGEMENT

- CHOOSING PROJECT SUCCESS
- HEADFIRST PMP
- HUMAN FACTOR IN PROJECT MANAGEMENT
- Q & AS FOR THE PM BOK GUIDE
- PROJECT MANAGEMENT BODY OF KNOWLEDGE
- MANAGING AND EVALUATING PROJECTS
- PROJECT MANAGEMENT JUMPSTART
- PROJECT MANAGEMENT FOR TRAINERS
- PROJECT MANAGEMENT FOR DUMMIES
- PAINLESS PROJECT MANAGEMENT
- PMP: HOW TO PASS ON YOUR FIRST TRY
- THE HUMAN SIDE OF PROJECT MANAGEMENT: LEADERSHIP SKILLS
- PROJECT MANAGEMENT JOURNAL
- 20 LEADERSHIP IN PROJECT MANAGEMENT

# QUALITY MANAGEMENT AND STANDARDS

- QUALITY MANAGEMENT SYSTEMS REQUIREMENTS
- EXPORT QUALITY MANAGEMENT
- APPLYING ISO 9000 QUALITY MANAGEMENT SYSTEMS
- ISO 9000: QUALITY MANAGEMENT SYSTEMS
- STANDARDS AND QUALITY MANAGEMENT
- QUALITY CONTROL FOR THE FOOD INDUSTRY
- INFLUENCING AND MEETING INTERNATIONAL GLOSSARY OF PACKAGING TERMS
- STANDARDS AND QUALITY MANAGEMENT
- FOOD PACKAGING: A REFERENCE BOOK FOR TRAINERS
- MANUAL ON THE PACKAGING OF CUT FLOWERS AND PLANTS
- MANUAL ON THE PACKAGING OF FRESH FRUITS AND VEGETABLES
- MANUAL ON THE PACKAGING OF FURNITURE

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# RESEARCH

- THE CRAFT OF RESEARCH
- SOCIAL RESEARCH METHODS -QUALITATIVE AND QUANTIATIVE METHODS
- PRACTICAL RESEARCH - PLANNING AND DESIGN
- USING STATISTICS FOR PROCESS CONTROL AND IMPROVEMENT

# SAINT LUCIA LITERATURE

- A GUIDE TO INVESTING IN SAINT LUCIA
- REVIEW OF THE SERVICES SECTOR IN SAINT LUCIA: OVERVIEW OF POLICY, REGULATORY AND TRADE INVESTMENT ISSUES
- DRAFT REPORT OF THE ASSESSMENT OF THE SAINT LUCIA COALITION OF SERVICE INDUSTRIES
- STRATEGIC MARKETING PLAN FOR THE PROMOTION OF PROFESSIONAL SERVICES EXPORTS -SAINT LUCIA
- ST.LUCIA COUNTRY POVERTY ASSESSMENT/2005
- ENHANCING THE INTERNATIONAL COMPETITIVENESS OF ST.LUCIA'S MANUFACTURING SECTOR IN ST.LUCIA ( 2000 ED)
- THE FUTURE OF THE MANUFACTURING SECTOR IN ST.LUCIA : (2000 ED)
- REPORT OF THE INDUSTRIAL POTENTIAL SURVEY OF ST.LUCIA (JAN 23,1996 ED)
- INDUSTRIAL POLICY OF ST.LUCIA
- SOME ISSUES FOR CONSIDERATIONS IN FORMULATING A POLICY ON THE ADMINISTRATION OF CONCESSIONS TO INDUSTRY (1999 ed)
- THE ROLE OF FISCAL INCENTIVES IN STIMULATING INVESTMENT AND GROWTH IN ST.LUCIA (2010 ed)
- SECTOR STUDY AND STRATEGIC PLAN FOR THE HANDICRAFT SECTOR - ST.LUCIA (JULY 2001 ED)
- SEA TURTLE RECOVERY ACTION PLAN (1993 ED)
- BIRDS OF ST.LUCIA WEST INDIES
- INVENTORY OF FLORA AND FAUNA OF GROS PITON

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- GEO SAINT LUCIA 2006 : STATE OF THE ENVIRONMENT
- SAINT LUCIA NATIONAL ADAPTATION STRATEGY
- PRIVATE SECTOR BASELINES : INVESTMENT CLIMATE SURVEY (AUGUST 2009 ED)
- PRIVATE SECTOR BASELINE STUDY - ST.LUCIA -THE ENTERPRISE CENSUS REPORT ( AUGUST 2009 ED)
- DESIGNING A MICRO CREDIT INITIATIVE FOR RURAL MICRO AND SMALL ENTERPRISES IN ST.LUCIA
- WHITE PAPER ON PUBLIC SECTOR REFORM
- GREEN PAPER ON PUBLIC SECTOR REFORM
- REVIEW OF THE EXTERNAL POLICY OF SAINT LUCIA
- DIAGNOSTIC EVALUATION OF THE ENABLING ENVIRONMENT FOR INFORMATICS IN ST.LUCIA
- CARIBBEAN COMMUNITY SECRETARIAT : ST.LUCIA BRIEF (MAY 2004 ED)
- ST.LUCIA SIMPLY BEAUTIFUL
- THE GOLDEN BOOK OF ST.LUCIA
- ENERGY SECTOR POLICY AND STRATEGY ST.LUCIA (2003 ED)
- REVIEW OF THE PETROLEUM SECTOR IN ST.LUCIA (SEPT 1995 ED)
- ST.LUCIA REVITALIZATION OF THE GARMENT INDUSTRY ( JAN 10 1997)
- REVITALISATION OF THE GARMENT INDUSTRY - DIAGNOSTIC EVALUATION (JULY 1997 ED)
- ROSEAU VALLEY WATER SUPPLY IMPROVEMENT - LONG TERM ESTIMATES
- GOVERNMENT OF ST.LUCIA -DRAFT FINAL REPORT - PHYSICAL DEVELOPMENT PLAN : CUL DE - SAC INDUSTRIAL ZONE
- STRATEGIC DEVELOPMENT PLAN FOR LABORIE (2001 ED)
- VIEWS ON ESTABLISHING ST.LUCIA AS A MAJOR YACHTING DESTINATION, AND RELATED MARITIME AFFAIRS
- PRASLIN BAY RESORT -ST.LUCIA
- ENVIRONMENT & COASTAL RESOURCES PROJECT: ST.LUCIA LOCAL SITE COMPONENT LUCIA. W.I.
- A STUDY OF THE PROCESS OF ECONOMIC DEVELOPMENT IN TAIWAN AND ITS RELEVANCE FOR THE DEVELOPMENT OF ST.LUCIA
- FINAL REPORT ON THE PUBLIC SENSITIZATION PROGRAMME FOR THE ESTABLISHMENT OF A NATIONAL CERTIFICATION AND LICENSING AUTHORITY FOR SAINT LUCIA : CONSTRUCTION INDUSTRY

- THE SAINT LUCIA CLIMATE CHANGE ADAPTION POLICY

## **SERVICES**

- INFORMATION TECHNOLOGY SERVICES
- NEW FEATURES OF THE WINISIS SYSTEM
- SERVICES EXPORTING: OFFSHORE BACK OFFICE OPERATIONS
- TRADE SERVICES SERIES: TRADE IN SERVICES
- SERVICE PIONEERS
- ISO 9001:2000 – A WORKBOOK FOR SERVICE ORGANISATIONS
- ISO 9000: A WORKBOOK FOR SERVICES FIRMS IN DEVELOPING COUNTRIES
- PUTTING 'E TO WORK! E -TRADE PERSPECTIVE AND CASE STUDIES FOR SME'S CONSULTING SERVICES
- ENVIRONMENTAL ENGINEERING AND SUPPORT SERVICES
- ALL ABOUT PROMOTING TRADE IN SERVICES: A COMPLETE HANDBOOK
- INTERNATIONAL TRADE IN SERVICES : NEW TRENDS AND OPPORTUNITIES FOR DEVELOPING COUNTRIES
- THE MARKETING OF TECHNICAL CONSULTING SERVICES FROM DEVELOPING COUNTRIES
- SERVICE PIONEERS
- LIBERALISATION AND UNIVERSAL ACESS TO BASIC SERVICES
- BUILDING SUPPLY CAPACITY FOR ENVIRONMENTAL SERVICES IN ASIA
- THE PROFESSIONAL SERVICE FIRM

## **TELECOMMUNICATIONS**

- TELECOMMUNICATIONS LAW IN THE INTERNET AGE

## **TRADE**

- REFERENCE MANUAL FOR THE INTEGRATED ASSESSMENT OF TRADE RELATED POLICY
- BUSINESS GUIDE TO TRADE REMEDIES IN BRAZIL

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- COPING WITH TRADE REFORMS
- TRADE AND DEVELOPMENT REPORT 2001
- THE INVISIBLE BARRIERS TO TRADE: HOW BUSINESSES EXPERIENCE NON-TARIFF MEASURES
- TRADE FOR DEVELOPMENT: A ROLE FOR THE COMMONWEALTH
- TRADE AND THE ENVIRONMENT
- UNDERSTANDING INTERNATIONAL TRADE
- GENDER AND TRADE
- TRADE AND DEVELOPMENT REPORT 2001
- TRADE AND THE ENVIRONMENT
- UNDERSTANDING INTERNATIONAL TRADE : A CARICOM PERSPECTIVE
- PROTECTING AND PROMOTING THE INTERESTS OF SMALL AND VULNERABLE STATES IN THE INTERNATIONAL TRADING SYSTEM
- TRADE AND INVESTMENT RULEMAKING
- AN AGENDA FOR THE DEVELOPMENT ROUND OF TRADE NEGOTIATIONS IN THE AFTERMATH OF CANCUN
- TRADE EFFECTS OF RULES ON PROCUREMENT FOR COMMONWEALTH ACP MEMBERS
- FREE TRADE FOR THE AMERICAS
- A READER ON ACP - EU TRADE RELATIONS
- TRADE LIBERALIZATION UNDER IMPERFECT COMPETITION
- AID FOR TRADE AT A GLANCE: 2009
- AID FOR TRADE
- TRADE IN ENVIRONMENTAL GOODS AND SERVICES AND SUSTAINABLE DEVELOPMENT
- WORLD DIRECTORY OF TRADE PROMOTION ORGANISATIONS AND OTHER TRADE SUPPORT INSTITUTIONS
- ENVIRONMENT AND TRADE
- STANDARDS AND GLOBAL TRADE: A VOICE FOR AFRICA
- CANADA- CHILE- FREE TRADE AGREEMENT
- AGRICULTURAL TRADE POLICY AND FOOD SECURITY IN THE CARIBBEAN
- REFORMING AGRICULTURAL TRADE FOR DEVELOPING COUNTRIES
- WTO ORGANISATIONS PUBLICATIONS E.G TRADE POLICY REVIEW (ON DIFFERENT COUTRIES), WTO, GATT, DOHA AGREEMENT, URUGUAY ROUND OF MULTILATERAL TRADE AGREEMENTS

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- INTERNATIONAL TRADE STATISTICS PUBLICATIONS 2009-1990
- TRADE AND FINANCE (2002 ED)
- FINANCE FOR TRADE
- HOW TO ACCESS TRADE FINANCE
- EXECUTIVE FORUM 2001: IS YOUR TRADE SUPPORT NETWORK WORKING
- BUSINESS GUIDE TO TRADE REMEDIES IN THE EUROPEAN COMMUNITY SERVICE PIONEERS
- BUSINESS GUIDE TO TRADE REMEDIES IN THE UNITED STATES
- BUSINESS GUIDE TO TRADE REMEDIES IN THE EUROPEAN COMMUNITY
- INTERNATIONAL COMMERCIAL SALES OF PERISHABLES GOODS
- INTERNATIONAL TRADE RULES
- ORGANISING BUYERS- SELLERS MEETING
- INVESTING IN TRADE PROMOTION GENERATES REVENUE
- REDEFINING TRADE PROMOTION
- PROFILES OF TRADE PROMOTION ORGANIZATION
- INSTITUTIONAL RESPONSIBILITIES FOR FOREIGN TRADE MANAGEMENT
- TRADE DATA ANALYSIS AT ENTERPRISES LEVEL FOR TRADE PROMOTION
- SURVEY OF CHINA'S FOREIGN TRADE
- BULGARIA: A TRADING PARTNER FOR MANAGERS IN DEVELOPING COUNTRIES
- SURVEY OF CHINA'S FOREIGN TRADE
- POLAND - A PARTNER FOR DEVELOPING COUNTRIES
- BULGARIA: A TRADING PARTNER FOR MANAGERS IN DEVELOPING COUNTRIES
- MULTILATERAL TRADE NEGOTIATIONS CYCLE
- INTERNATIONAL TRADE IN SERVICES
- BUSINESS INFORMATION FOR TRADE EFFICIENCY : HOW TO PREPARE A STRATEGIC PLAN
- BUSINESS INFORMATION FOR TRADE EFFICIENCY : HOW TO CONDUCT BUSINESS INFORMATION REVIEWS
- TRADE FACILITATION
- TRADE FACILITATION -WTO
- NATIONAL TRADE FACILITATION COMMITTEES
- MONITORING AND CONTROL OF TRADE IN ODS
- TRADE AND GENDER OPPORTUNITIES AND CHALLENGES FOR DEVELOPING COUNTRIES
- TRADE FACILITATION -WTO
- TRADE AND EMPLOYMENT: CHALLENGES FOR POLICY RESEARCH

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## WTO, EU, ETC

- SMOKE AND MINORS: MAKING SENSE OF THE WTO INDUSTRIAL TARIFF NEGOTIATIONS
- INTERNATIONAL ORGANISATIONS -THE POLITICS AND PROCESSES OF GLOBAL GOVERNANCE
- INTERPRETING WTO AGREEMENTS
- ISO 14001- LESSONS FROM THE EARLY ADOPTERS DEVELOPMENT, TRADE AND THE WTO
- PORTRAITS OF TRADE DEVELOPMENT; UNDERSTANDING THE WTO
- INTEGRATING POOR COUNTRIES IN THE WORLD TRADING SYSTEM
- WTO- INTERNATIONAL TRADE STATISTICS 2004
- POLICY IMPLICATIONS OF SMALLNESS AS A FACTOR IN THE LOME, FTAA AND WTO NEGOTIATIONS
- WTO AT THE MARGINS
- AN EVALUATION OF THE TERMS OF ACCESSION TO THE WTO
- SOVEREIGNTY, THE WTO AND CHANGING FUNDAMENTALS
- THE WTO: A VERY SHORT INTRODUCTION
- WTO LAW AND DEVELOPING COUNTRIES
- CONTONOU AGREEMENT
- BUSINESS GENERAL AGREEMENT ON TRADE IN SERVICES
- TRADE INFORMATION TECHNOLOGY PRODUCTS AND THE WTO AGREEMENTS
- WTO WORK ON GOVERNMENT PROCUREMENT
- WTO ADVANCED REGIONAL WOPRKSHOP ON GOVERNMENT PROCUREMENT FOR CARIBBEAN COUNTRIES
- INTERNATIONAL TRADE RULES AN ANSWER BOOK ON THE WTO AGREEMENTS FOR SMALL AND MEDIUM-SIZED EXPORTERS
- CITIES AND THE WTO: ENHANCING COOPERATION FOR SUSTAINABLE DEVELOPMENT
- REVIEW OF THE ACTIVITIES OF INTERNATIONAL ORGANISATIONS
- REVIEW OF MULTILATERAL ENVIRONMENTAL AGREEMENTS AND DOCUMENTS
- MULTILATERAL TRADE NEGOTIATIONS CYCLE
- MULTILATERALISM UNDER CHALLENGE

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- TEN YEARS OF LOME
- THE LOME COUNTRIES IN WORLD TRADE
- THE COMMONWEALTH
- COMMONWEALTH GUIDE TO TRADING WITH NAFTA
- NAFTA REVISITED
- CHALLENGES OF NAFTA
- AN ASSESSMENT OF THE EUROPEAN COMMISSION CONDUCT IN THE EPA
- GUIDE TO THE EUROPEAN UNION
- THE EUROPEAN UNION
- EC-CARIFORUM ECONOMIC PARTNERSHIP AGREEMENT
- NEGOTIATING NEW WATERS -A READER ON ACP -EU TRADE RELATIONS
- ACP - EU PARTNERSHIP AGREEMENT
- THE IEPA'S BETWEEN THE EU AND AFRICAN STATES
- THE CARIFORUM AND PACIFIC ACP ECONOMIC PARTNERSHIP AGREEMENTS:SERVICES AND INVESTMENTS COMMITMENTS
- REPAS OR RIP OFF/ -AN INTIAL ADVOCACY POSITION OF THE CARIBBEAN REFERENCE GROUP ON THE EPA NEGOTIATIONS
- THE EU-CARIFORUM ECONOMIC PARTNERSHIP AGREEMENT:IMPLICATIONS FOR THE CARIBBEAN REGION
- SMES AND THE WTO TRADE FACILITATION AGREEMENT
- CAPACITY BUILDING WITHIN THE CARIBBEAN FORUM OF ACP STATES (CARIFORUM) IN THE AREAS OF COMPETITION , PUBLIC PROCUREMENT AND CUSTOMS AND TRADE FACIILTATION IN SUPPORT OF THE IMPLEMENTATION OF THE CARIFORUM -EU ECONOMIC PARTNERSHIP AGREEMENT
- TRADE FACILITATION -WTO
- COMMONWEALTH PUBLICATIONS INCLUDING COMMONWEALTH YEARBOOK 1997-2006
- UNITED NATION PUBLICATIONS
- DOHA DEVELOPMENT AGENDA: WTO NEGOTIATIONS ON THE ESTABLISHMENT OF A MULTILATERAL REGISTER FOR GEOGRAPHICAL INDICATIONS OF WINES AND SPIRITS
- BUSINESS ADVOCACY AND TRADE POLICY-MAKING -HOW THE BUSINESS COMMUNITY IN DEVELOPING COUNTRIES CAN BENEFIT FROM THE DOHA DEVELOPMENT ROUND

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## WRITING

- THE LOST ART OF THE GREAT SPEECH: HOW TO WRITE ONE: HOW TO DELIVER IT
- WRITING A CONVINCING PLAN
- CRITICAL THINKING SKILLS

## E-BOOKS

- Better policies to support ECO- innovation
- CARICOM policy options for International engagement
- Doing business 2011: Making a difference for Entrepreneurs
- Doing business 2012 – Doing business in a more transparent world
- Exporting Services: A developing country perspective
- Global monitoring report 2012: Food prices, nutrition and the millennium goals
- Greening Household
- Inclusive green growth –May 2012
- Leadership and governance in small states: getting development right
- Navigating new waters: A reader on ACP-EU relations
- Negotiating at the world trade organization
- Policy responses to trade preference erosion: Options for developing countries
- Power politics and performance: a partnership approach for development
- Preferential trade agreement policies for Development: a handbook
- The innovation for development report 2010-2011: innovation as a driver of productivity and economic growth
- The law and politics of WTO waivers: Stability and flexibility in Public International Law

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- Towards green growth Trade and development Report 2010
- Trade preference erosion measurement
- Understanding growth and poverty: theory, policy, and empirics
- World development indicators 2012
- World economic situation and prospects 2012
- World Investment Report 2010: investing in a low carbon economy

## **FILES**

ACP

AGRO- INDUSTRY

AID FOR TRADE

ARTS & CRAFT SECTOR

BANANA INDUSTRY

BIO- SAFETY

BUSINESS DEVELOPMENT

BUSINESS ESTABLISHMENT/ST.LUCIA

BUSINESS PLANS

CARICOM

CARICOM- CANADA

CARIBBEAN SINGLE MARKET & ECONOMY

CHAMBER OF COMMERCE

COMMON EXTERNAL TARIFF

#

COMPETITION LAW & POLICY  
CONFLICT RESOLUTION

CONSUMER ISSUES

DEVELOPMENT STRATEGY

E- COMMERCE

ECONOMY – ST.LUCIA

EPA

EXPORTS

FOREIGN POLICY

GLOBALISATION

HANDICRAFT

INDUSTRIES

INFORMATICS

INFORMATION & COMMUNICATION TECHNOLOGY

INTELLECTUAL PROPERTY RIGHTS

INTERNATIONAL ORGANISATION FOR STANDARDIZATION

INTERNATIONAL TRADE

INVESTMENT

LABELING

#

MANAGEMENT

MANUFACTURING SECTOR

OAS

OECS

PRODUCT PACKAGING

QUALITY MANAGEMENT

RUM INDUSTRY

ST.LUCIA EMPLOYER'S FEDERATION

SERVICES

SLISBA

SMALL ENTERPRISE DEVELOPMENT UNIT (SEDU)

STANDARDS

TECHNICAL ACTION SERVICES UNIT

TELECOMMUNICATIONS

TRADE

TRADE AGREEMENTS

VALUE ADDED TAX (VAT)

WEEKLY FOCUS

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WTO

## MAGAZINES

- AGRICULTURAL NEWS
- BANANAS
- BATHROOM DESIGNS
- BIOSAFETY
- BRITAIN
- BROCHURES
- CARIBBEAN ANNUAL REPORTS
- CARIBBEAN EXPORT
- CAJANUS
- CARICOM
- CARICOM VIEW
- CARIFORUM/EU
- COMMERCE NEWSLETTER
- THE COMMONWEALTH FUND FOR TECHNICAL COOPERATION
- COMMUNICATIONS
- CONSUMER VOICE
- CSA
- ECONOMIC & SOCIAL REVIEW
- THE ECONOMIST
- ECTEL NEWS
- ENERGY EFFICIENCY
- ENTREPEUNEUR
- EUROPE
- FOOD & SAFETY
- GLOBAL
- GOVERNMENT GAZETTE
- GOVERNMENTAL NEWSLETTERS
- HANDICRAFTS
- HARVARD BUSINESS REVIEW
- HEALTH & WELLNESS
- ILO UPDATE
- INDUSTRY
- INTELLECTUAL PROPERTY

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- INTERNATIONAL TRADE FORUM
- INTERNATIONAL TRADE CENTRE
- ISO FOCUS
- LOME
- MACAO IMAGE
- MALTA
- HEALTH & WELLNESS
- OECS
- OPSR & WHO'S WHO
- PARTNERSHIP
- ST. LUCIA
- ST. LUCIA BUDGET DEBATES
- ST. LUCIA BUSINESS FOCUS
- SETTING STANDARDS
- SLBS
- SLBS BROCHURES
- SLBS FOCUS
- SLASPA
- SLWSMA NEWS
- SMALL STATES
- SMALL BUSINESS OPPORTUNITIES
- SPECIALITY FOOD
- SPORE
- SPORTS & HEALTH
- TIME MAGAZINE
- TOURIST INFORMATION
- TRADE IN SERVICES
- TRAINING PROGRAMMES
- TROPICAL TRAVELLER
- 2 NITE
- UK ACCESS
- UK INDUSTRY
- U.W.I.
- WTO